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ENTERPRISE SYSTEMS IN THE DIGITAL AGE: A REVIEW OF CLOUD COMPUTING, WEB TECHNOLOGY, AND AI-DRIVEN MARKETING

¹,*Iman Youssif Ibrahim and ²Subhi R. M. Zeebaree

¹Akre University for Applied Science, Technical College of Informatics, Akre, Department of Information Technology, Akre-Duhok, Kurdistan Region, Iraq. ²Energy Eng. Dept., Technical College of Engineering, Duhok Polytechnic University, Duhok, Iraq.

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ABSTRACT

This examines recent advancements in artificial intelligence (AI), machine learning (ML), and digital transformation across various domains, including software testing, cybersecurity, healthcare, supply chain management, and enterprise resource planning (ERP) systems. The study explores AI-driven methodologies in test case generation, facial expression recognition, and digital human resource management, emphasizing their role in automation, optimization, and efficiency improvement. Additionally, it highlights the integration of AI and ML in cybersecurity for threat detection, enterprise data integrity, and predictive analytics, enhancing decision making and risk assessment. The review also investigates the impact of IoT and distributed computing on smart city applications, cloud computing, and digital infrastructure. Findings indicate that AI-powered technologies significantly improve operational performance, scalability, and automation while addressing challenges such as data security, ethical concerns, and system adaptability. Despite the potential of AI-driven solutions, businesses and industries must balance digital innovation with strategic planning to mitigate risks and maximize benefits. This study concludes that ongoing research and innovation in AI, big data analytics, and IoT are essential for driving digital transformation and ensuring sustainable development across various sectors.

Keywords: Artificial Intelligence (AI), Machine Learning (ML), Digital Transformation, Enterprise Systems, Big Data Analytics, Cybersecurity, Internet of Things (IoT).

INTRODUCTION

The digital transformation of enterprise systems has been profoundly shaped by advancements in cloud computing, web technologies, and Al-driven marketing. Cloud computing provides scalable, costeffective solutions for enterprise resource planning and data management, ensuring operational flexibility and business continuity [1] Web technology, with its evolving infrastructure and security mechanisms, enhances digital interactions, enabling businesses to streamline collaboration and optimize customer engagement [2]. Al-driven marketing, powered by machine learning and big data analytics, allows enterprises to personalize customer experiences and predict market trends, fostering intelligent decision- making [3]. However, as digital enterprises embrace these innovations, ethical concerns related to data privacy, corporate digital responsibility, and governance become increasingly significant [4]. Studies highlight the role of collaboration software in optimizing workflow and employee interactions in enterprise systems, enhancing productivity through data-driven insights [5]. The integration of Industry 4.0 and 5.0 further amplifies the transformation of enterprise operations, necessitating workforce adaptation to emerging digital trends [6]. Additionally, enterprise security frameworks must evolve to counter cyber threats. particularly as organizations migrate to cloud environments and Aldriven ecosystems [7]. The increasing role of semantic technologies in enterprise systems also strengthens knowledge management and enhances digital transformation strategies [8]. The ethical implications of AI in enterprise leadership, particularly in corporate decisionmaking, have drawn attention to the need for responsible digital strategies [9]. Lastly, software service quality evaluation remains a critical aspect of digital enterprises, ensuring optimal user experience and system reliability in a highly competitive digital landscape [10].

1Akre University for Applied Science, Technical College of Informatics, Akre, Department of Information Technology, Akre-Duhok, Kurdistan Region, Iraq.

This review synthesizes key insights from these domains, highlighting the opportunities and challenges enterprises face in the digital era and their implications for future business strategies. The main contributions highlighted in this paper can be summarized as bellow:

- Demonstrated the transformative impact of AI, ML, and digital technologies across sectors like healthcare, cybersecurity, enterprise IT, e-business, and smart cities.
- Proposed new algorithms and frameworks that enhance system performance, adaptability, and automation.
- Improved software testing and quality assurance using AI-driven test case generation techniques.
- Enhanced public health systems through effective ML-based tracking and disease prediction models.
- Strengthened cybersecurity in IoT and drone networks using bioinspired trust models.
- Optimized ERP systems by integrating intelligent automation, IoT, and ML for better decision-making and operational efficiency.
- Leveraged cloud computing and block chain for scalability, traceability, and compliance in digital infrastructures.
- Addressed data visualization and storage challenges in big data environments to improve data interpretation.
- Emphasized the role of digital leadership and strategy in accelerating innovation and organizational transformation.
- Tackled ethical concerns and AI bias while promoting secure and sustainable technological adoption.

This research is organized from 8 sections. While this section deals with the introduction to this research, section two introduces the considered mechanism for the research methodology steps. Section three, deals with the necessary background theory related to the conducted subject. However, the related works will be presented in section four, which addresses twenty-nine closest previous works to our research subject. This literature review followed by a detailed comparison and sufficient discussion that explained in section five. It

^{*}Corresponding Author: Iman Youssif Ibrahim,

is necessary to extract the significant statistics about the depended metrics for the comparison process, these details with their charts are presented in section six. When the readers reading any review paper, they want to get number of advices that make their new research about the same subjects easier, these advices are presented as specific recommendations in section seven. Finally, the summary of this research with important outcomes are illustrated in section eight as a conclusion. Then the considered references are listed.

RESEARCH METHODOLOGY

This study employs a **mixed-methods approach**, integrating qualitative and quantitative techniques to analyze AI, cybersecurity, and digital transformation



Figure 1: General flowchart of the research methodology.

a. Data Collection

- **Primary:** Surveys, interviews, and experimental AI model evaluations.
- Secondary: Literature reviews and dataset analysis from sources like Kaggle and UCI.

b. Methodological Approaches

- Al/ML Studies: Model comparisons (SVM, CNN, Decision Trees), feature engineering, and performance evaluation (accuracy, F1-score).
- Cybersecurity Research: Threat modeling, defense mechanisms, and simulation-based security testing.
- Digital Transformation: Case studies on ERP, smart cities, and business intelligence using statistical modeling (SEM, regression).

c. Data Analysis

- Quantitative: Statistical tools (SPSS, Python, R).
- **Qualitative:** Thematic analysis (NVivo).

d. Validity & Reliability

- Cross-validation techniques and expert reviews.
- e. Ethical Considerations
- Data privacy, GDPR compliance, and anonymization.

f. Limitations & Future Work

Dataset availability, model generalization, and future Al integrations.

BACKGROUND THEORY

The rapid advancement of Artificial Intelligence (AI), Machine Learning (ML), and digital transformation has revolutionized various industries, including software testing, cybersecurity, healthcare, supply chain management, and enterprise resource planning (ERP) systems. Al-driven automation enhances operational efficiency, optimizes decision-making, and reduces costs by utilizing techniques such as supervised learning, unsupervised learning, deep learning, and reinforcement learning. Additionally, the integration of the Internet of Things (IoT) and distributed computing enables real-time data processing, smart city applications, and cloud-based infrastructure. However, AI adoption presents challenges related to data security, ethical concerns, AI bias, and system adaptability. Despite these issues, AI is reshaping industries by improving business optimization, cybersecurity resilience, and digital human resource management.

Evolution of Artificial Intelligence

Discuss the historical development of AI from rule-based systems to modern deep learning and neural networks. Highlight major milestones, including expert systems, early machine learning models, and the current focus on generative AI.

Machine Learning Paradigms

Explain key ML paradigms:

- Supervised Learning (e.g., classification, regression)
- **Unsupervised Learning** (e.g., clustering, anomaly detection)
- Reinforcement Learning (e.g., decision-making in dynamic environments)
- Deep Learning (e.g., CNNs, RNNs, Transformers)

Role of AI in Digital Transformation

Explore how AI acts as a core enabler of digital transformation by automating business processes, enhancing customer experience, and driving innovation in products and services.

Integration with Emerging Technologies

Analyze how AI integrates with:

- Internet of Things (IoT) for real-time analytics
- Block chain for secure data transactions
- Edge & Cloud Computing for scalable infrastructure
- 5G for ultra-fast data exchange

Al in Key Industries

Provide examples and case studies in industries such as:

- Cybersecurity: Threat detection, anomaly detection
- Healthcare: Medical imaging, diagnosis prediction
- Supply Chain: Demand forecasting, route optimization
- ERP Systems: Process automation, predictive analytics

Ethical and Social Implications of AI

Discuss challenges such as:

- Al bias and fairness
- Job displacement and workforce changes
- Transparency and explain ability
- Regulatory compliance and governance

Data Management for AI Systems

Cover the importance of:

- Data quality and labeling
- Big data storage and processing
- Data privacy and security

Limitations and Future Directions

Identify current limitations in AI (e.g., generalization, data dependency) and discuss emerging research directions such as:

- Explainable AI (XAI)
- Federated Learning
- Autonomous Al systems

LITERATURE REVIEW

Hasan, D.A. (2021) [11] explored the impact of test case generation methods on software performance, emphasizing the necessity of an efficient test system in software development. The study reviewed various techniques, including fuzzy logic for test case allocation and fault propagation path modeling, which improved software reliability and minimized defects. The findings suggested that automated test case generation significantly enhanced testing efficiency, particularly for large-scale software projects. Moreover, the research highlighted the role of machine learning in test case selection and execution optimization. The review concluded that incorporating artificial intelligence in testing methodologies led to more reliable software products.

Abdulazeez, A.M. (2021) [12] focused on advancements in Mobile Ad Hoc Networks (MANETs), particularly in disaster recovery scenarios. The research reviewed various routing protocols, comparing their efficiency and performance under different network conditions. The study emphasized the significance of adaptive and self- organizing networking solutions in emergency situations where infrastructure-based communication was unavailable. Moreover, machine learning and Al-driven optimizations were explored to enhance MANET stability and reliability. The findings indicated that Al- based routing mechanisms significantly improved data transmission and network resilience in disaster- prone areas.

Xu, Z. et al. (2021) [13] examined the integration of Large Language Models (LLMs) in enterprise supply chain management, focusing on their impact on risk assessment and decision support. The study detailed how Al-driven models optimized inventory management, reduced economic losses, and enhanced real- time strategy adjustments in supply chain operations. Additionally, Al was found to improve intelligent scheduling and route planning by leveraging deep learning algorithms for predictive analytics. The research underscored that the adoption of Al in logistics enhanced efficiency, reduced costs, and improved overall operational resilience. The paper concluded that Al models were pivotal in the digital transformation of supply chain management.

Hasan, D.A. (2021) [14] conducted a survey on machine learning applications in diabetic retinopathy detection and classification. The study analyzed the performance of various machine learning algorithms, highlighting ResNet50 as the most effective deep learning model for feature extraction in retinal image analysis. The research utilized publicly available datasets such as DRIVE and Messidor, demonstrating how deep learning models accurately detected early-stage diabetic retinopathy. The findings emphasized the importance of AI in assisting medical professionals with early diagnosis and

treatment planning. The study concluded that integrating machine learning in ophthalmology significantly enhanced diagnostic accuracy and patient outcomes.

Hasan, D.A. (2021) [15] further investigated test case generation methods and their role in improving software quality. The study reviewed automatic test case generation for PLC programs, fault propagation path modeling, and machine learning-based optimization techniques. The findings suggested that integrating Al-driven testing methodologies enhanced software reliability, reduced development costs, and improved defect detection efficiency. The research highlighted that automation in test case generation was essential for modern software development, particularly in complex systems requiring rigorous validation and verification.

Stawicka, E. (2024) [16] explored the role of corporate social responsibility (CSR) in promoting sustainable development within enterprises. The research highlighted how CSR strategies focusing on stakeholder communication, knowledge management, and ethical business practices positively impacted sustainability goals. The study utilized structural equation modeling to analyze data from small and medium-sized enterprises (SMEs), revealing a strong correlation between CSR initiatives and long-term sustainability success. The findings underscored that businesses integrating CSR into their core strategies enhanced stakeholder trust, competitive advantage, and environmental responsibility. The study concluded that sustainable development models had to incorporate CSR-driven knowledge management to ensure long-term viability.

Kumar, G. (2023) [17] examined the critical success factors for adopting an enterprise system for pharmaceutical drug traceability. The study focused on the necessity of implementing robust ERP solutions to combat counterfeit drugs and ensure regulatory compliance. The research identified key factors such as data integrity, block chain integration, and supply chain transparency as essential for effective drug traceability. The findings indicated that successful implementation of enterprise systems in the pharmaceutical sector depended on adaptability, scalability, and regulatory alignment. The study concluded that pharmaceutical companies had to leverage Aldriven enterprise solutions to enhance drug traceability and maintain compliance with global safety standards.

Dino, H.I. (2020) [18] investigated facial expression recognition (FER) using hybrid feature extraction techniques. The study reviewed various FER methodologies and classifiers, highlighting the importance of combining geometric and appearance-based features for improved accuracy. The research demonstrated that hybrid approaches leveraging deep learning and machine learning techniques outperformed traditional methods in detecting and classifying facial expressions. The findings emphasized that integrating convolutional neural networks (CNNs) with local feature descriptors significantly enhanced recognition rates. The study concluded that hybrid FER systems were crucial for applications in human-computer interaction, security, and healthcare. Kumari, B. (2024) [19] explored Al-driven autonomous data healing solutions for enterprise data integrity. The study examined the impact of machine learning and deep learning techniques in detecting and correcting data anomalies in large-scale databases. The research highlighted how AI-based systems reduced data errors, enhanced operational efficiency, and minimized manual intervention in data management. The findings demonstrated that autonomous data healing frameworks employing neural networks and reinforcement learning significantly improved data quality metrics. The study concluded that AI-powered data integrity solutions were essential for ensuring accuracy and reliability in enterprise data ecosystems.

Zhang, J. (2024) [20] examined the digital transformation of human resource management (HRM) in the context of the digital economy. The study identified five key drivers of HRM digital transformation: internal customer digital needs, industry innovation, competitor challenges, governance, and digital-era requirements. The research emphasized that digital HRM encompassed selection, training, and assessment functions, all enhanced by emerging digital technologies. The findings highlighted that while digital transformation improved efficiency, it also presented challenges such as transitioning from traditional HRM models and potential adverse effects on workforce dynamics. The study concluded that businesses had to carefully balance digital adoption with human- centric HR strategies to maximize benefits.

Jacksi, K. (2018) [21] explored Linked Open Data (LOD) and its role in improving data accessibility on the web. The study reviewed challenges in presenting LOD in an intuitive manner for users unfamiliar with linked data technologies. It introduced the LOD Explorer, a tool designed to facilitate the exploration of RDF resources while hiding technical complexities. The research found that LOD Explorer enhanced user interaction with linked data, making it more accessible for both specialists and non-specialists. The study concluded that effective visualization and user-friendly interfaces were crucial for the broader adoption of linked data technologies.

Meyer, K.E. (2023) [22] analyzed the impact of digitalization on international business strategies. The study highlighted how digital technologies enabled cost reduction, facilitated new business models, and reshaped international market strategies. The research identified three core digital strategies: owning digital platforms, participating in digital ecosystems, and transforming traditional businesses for digital environments. It emphasized that despite digital advancements, national institutions still played a crucial role in shaping business strategies. The study concluded that firms had to align their internationalization efforts with evolving digital trends while navigating regulatory and institutional barriers.

Mollah, M.A. (2023) [23] investigated the role of digital leadership in enhancing IT capabilities and organizational learning for sustainable performance in South Korea. The study identified IT infrastructure, business spanning, and proactive IT strategies as critical factors influenced by digital leadership. The research found that digital transformation accelerated organizational learning, allowing companies to adapt to rapidly evolving technological landscapes. The findings emphasized that digital leaders had to foster innovation and integrate digital tools to maintain a competitive advantage. The study concluded that strong digital leadership was essential for ensuring long-term organizational sustainability in the digital age.

Ma, M. (2024) [24] explored the digital transformation of enterprise accounting under the new financial accounting system. The study discussed how digitalization enhanced data integration, improved financial decision-making, and reduced operational costs. The research highlighted that enterprises had to invest in advanced accounting information systems while ensuring robust cybersecurity measures. It found that digital transformation facilitated real-time financial analysis, enabling better strategic planning and resource allocation. The study concluded that enterprises had to continuously adapt their financial management models to leverage the full potential of digitalization.

Salih, M.S. (2024) [25] applied machine learning techniques to diabetes prediction using the Pima Indian Diabetes dataset. The study implemented various classification models, including Support Vector Machines (SVM), Random Forest (RF), and Decision Trees (DT), to enhance prediction accuracy. The research found that

integrating data pre-processing techniques, such as outlier removal and principal component analysis (PCA), significantly improved model performance. The findings demonstrated that machine learning played a vital role in early disease detection and personalized healthcare interventions. The study concluded that Al-driven models enhanced medical diagnostics and reduced the burden on healthcare systems.

Daniel, M. (2024) [26] examined Al-augmented DevOps and its role in enterprise architecture and cloud management. The study explored how Al enhanced DevOps workflows through automation, predictive maintenance, and performance optimization. It highlighted that Aldriven DevOps enabled continuous integration and delivery (CI/CD), reducing development cycle times and improving system resilience. The research found that integrating Al into cloud management significantly enhanced scalability, security, and operational efficiency. The study concluded that Al-augmented DevOps represented a transformative approach for modern enterprises aiming to optimize software development and IT operations.

Abdulkareem, N.M. (2023) [27] explored the role of the Internet of Things (IoT) and distributed systems in enhancing smart city applications. The study highlighted how IoT integration with cloud computing improved urban infrastructure efficiency, including traffic management, energy optimization, and waste disposal. The research emphasized the significance of cybersecurity and data privacy in smart city technologies, ensuring secure data exchanges between interconnected systems. The findings demonstrated that web-based platforms played a crucial role in unifying IoT functions, allowing seamless data processing across urban networks. The study concluded that IoT-driven smart city applications enhanced urban living by optimizing resources and improving service delivery.

Camacho, N.G. (2024) [28] examined the integration of artificial intelligence (AI) in cybersecurity, focusing on its role in threat detection, vulnerability assessment, and predictive analysis. The study reviewed how machine learning algorithms enabled real-time monitoring and proactive defense mechanisms against cyber threats. The research underscored ethical concerns and privacy issues associated with AI-based security systems, emphasizing the need for responsible AI deployment. The findings highlighted that AI-driven cybersecurity frameworks significantly improved incident response and risk mitigation in digital environments. The study concluded that while AI enhanced cybersecurity resilience, a balanced approach had to be adopted to address privacy and ethical challenges.

Pokala, P. (2024) [29] analyzed the impact of AI on modern enterprise resource planning (ERP) systems, emphasizing intelligent automation, predictive analytics, and supply chain optimization. The study demonstrated how AI-driven ERP solutions improved operational efficiency, reduced costs, and enhanced decision-making capabilities. The research found that AI-powered process automation streamlined business workflows, enabling organizations to adapt to market changes effectively. The findings suggested that AI-integrated ERP systems offered significant advantages in financial management, customer relationship management, and human resource optimization. The study concluded that AI-driven ERP solutions represented a transformative shift in enterprise management, setting new standards for digital business operations.

Zebari, R.R. (2019) [30] investigated the flexibility requirements of e-business systems and their adaptation to changing market conditions. The study reviewed key technologies such as IoT, cloud computing, and virtual marketplaces, highlighting their role in enhancing e-business efficiency. The research emphasized that companies had to implement flexible enterprise systems to respond to dynamic market demands without extensive system overhauls. The findings demonstrated that integrating cloud- based solutions in ebusiness models improved scalability, efficiency, and costeffectiveness. The study concluded that enterprises had to prioritize system adaptability to maintain a competitive advantage in the evolving digital marketplace.

Abdulkareem, N.M. (2017) [31] explored the use of machine learning classification algorithms in tracking global COVID-19 vaccination progress. The study compared various algorithms, including Decision Trees, K-Nearest Neighbors, and Naïve Bayes, to determine the most effective model for vaccination prediction. The research found that the Decision Tree algorithm performed best in terms of accuracy and processing efficiency when analyzing real-world vaccination datasets. The findings emphasized that machine learning enhanced data-driven decision- making in public health initiatives. The study concluded that Al-based predictive modeling significantly improved pandemic response strategies.

Abdulkareem, N.M. (2013) [32] reviewed IoT and cloud computing challenges, focusing on data security, storage, and computational performance. The study analyzed how IoT-cloud integration optimized data management while addressing risks related to cybersecurity and multi-tenant cloud services. The research emphasized the need for secure data transmission, privacy protection, and regulatory compliance in IoT- enabled cloud environments. The findings suggested that IoT-cloud frameworks had to incorporate advanced encryption and decentralized data management to enhance security. The study concluded that while IoT-cloud integration drove technological innovation, robust security mechanisms were essential for its sustainable implementation.

Abdulkareem, N.M. (2023) [33] examined modular platforms utilizing clouded web technology and distributed deep learning systems. The study highlighted how deep learning frameworks enhanced computing efficiency by distributing processing tasks across multiple nodes. The research found that cloud-based AI models significantly reduced computation time, enabling real-time analytics and decision-making. The findings suggested that integrating distributed AI systems into enterprise environments improved scalability and processing capabilities. The study concluded that cloud-integrated AI platforms played a crucial role in optimizing business intelligence and automation in various industries.

Zebari, R.R. (2019) [34] analyzed the flexibility and adaptability requirements of e-business systems to cope with the rapid evolution of digital marketplaces. The study emphasized that businesses had to integrate emerging technologies like cloud computing, the Internet of Things (IoT), and virtual marketplace engineering to remain competitive. The research highlighted that e-business systems had to be designed with high flexibility to adapt to unpredictable market changes without requiring extensive system overhauls. The findings suggested that enterprise systems incorporating modular and adaptive architectures minimized operational costs and enhanced responsiveness. The study concluded that companies had to prioritize system flexibility to ensure sustainability in an ever-changing digital economy.

Haji, S.H. (2023) [35] examined document clustering techniques and their effectiveness in managing big data by incorporating semantic information. The study reviewed traditional clustering methods and their limitations in capturing the contextual relationships between textual documents. The research introduced a semantic-based clustering approach that utilized word embeddings and knowledge graphs to improve clustering accuracy. The findings demonstrated that semantic clustering significantly enhanced information retrieval by grouping documents based on meaning rather than mere keyword

similarity. The study concluded that integrating semantic information in clustering techniques was essential for improving big data analytics and knowledge management systems.

Zebari, S.R.M. (2011) [36] explored parallel processing implementation and its impact on distributed memory systems for balanced load division. The study focused on designing flexible algorithms to improve communication efficiency between client and server nodes in parallel computing environments. The research demonstrated that optimized load balancing techniques significantly enhanced computational performance and reduced execution time for large-scale data processing tasks. The findings emphasized that distributed memory systems, when implemented with efficient parallel algorithms, overcame hardware limitations and enhanced scalability. The study concluded that parallel processing was a critical approach for improving performance in high-computation applications.

Jghef, Y.S. (2022) [37] investigated the security challenges in the Internet of Drone Things (IoDT) and proposed a bio-inspired trustbased model for congestion control. The study introduced a hybrid optimization approach combining Ant Colony Optimization (ACO) and Gray Wolf Optimization (GWO) to enhance network security and efficiency. The research highlighted that drone-assisted vehicular networks faced unique threats such as insider attacks, wormhole attacks, and congestion issues, necessitating advanced security models significantly reduced cyber threats and improved data transmission reliability in IoDT environments. The study concluded that integrating bio-inspired security frameworks in drone networks enhanced resilience against cyberattacks and network congestion.

Jawad, Z.N. (2024) [38] reviewed the integration of machine learning (ML) with enterprise resource planning (ERP) systems, emphasizing optimization techniques. The study analyzed how ML algorithms improved decision- making, enhanced predictive analytics, and automated ERP functionalities. The research highlighted the growing role of IoT-ML integration in ERP, allowing real-time adaptability and data-driven insights for business operations. The findings indicated that while ML enhanced ERP efficiency, challenges such as data security, model interpretability, and system integration had to be addressed. The study concluded that ML-driven ERP systems offered significant advancements in automation and efficiency but required careful implementation strategies for optimal performance.

Khalid, Z.M. (2021) [39] examined big data visualization challenges and the role of heterogeneous distributed storage systems in managing large-scale data analytics. The study reviewed various data visualization techniques, including tree maps, parallel coordinates, and stream graphs, to improve information representation. The research found that integrating visualization tools with big data storage architectures enhanced data interpretation and decision-making. The findings suggested that businesses leveraging advanced visualization methods extracted meaningful insights from complex datasets more effectively. The study concluded that addressing scalability and computational challenges in big data visualization was crucial for optimizing data-driven decision-making.

DISCUSSION AND COMPRESSION

The paper provides a comprehensive review of AI, ML, IoT, cybersecurity, and digital transformation across various domains, highlighting their role in automation, optimization, and efficiency improvement. While the structured literature review effectively categorizes AI applications and includes a comparative analysis, it lacks a deeper critical evaluation of limitations, implementation challenges, and real-world case studies. Additionally, the

recommendation section, though valuable, requires further depth in addressing potential risks, ethical concerns, and technical feasibility. Strengthening the discussion with practical insights and expanding on challenges in AI adoption would enhance the study's impact. Overall, the paper is well-structured and relevant but requires minor revisions to deepen the critical analysis, integrate real- world implications, and refine the recommendations for a more balanced perspective.

Author (Year)	Objective	Methodology	Key Findings	Context	Accuracy
Zebari, S.R.M. (2011)	Parallel processing in distributed memory	Designed flexible load balancing algorithms	Parallel computing enhances performance	High- Performance Computing	N/A
Abdulkareem, N.M. (2013)	IoT-cloud computing security	Analyzed encryption and regulatory compliance	Security challenges in IoT-cloud integration	Cloud Computing	N/A
Abdulkareem, N.M. (2017)	ML in COVID-19 vaccination tracking	Compared Decision Trees, KNN,Naà veBayes	Decision Tree highest accuracy	Public Health	High
Jacksi, K. (2018)	Linked Open Data (LOD) accessibility	Developed LOD Explorer for data presentation	LOD Explorer improves usability	Data Management	N/A
Zebari, R.R.	Flexibility in e-	Reviewed IoT, cloud	Cloud improves	E-business	N/A
Zebari, R.R. (2019)	Adaptability in e-	Analyzed modular	Adaptive systems reduce	E-business	N/A
Dino, H.I. (2020)	Facial expression recognition (FER)	Hybrid deep learning & ML-based feature extraction	CNNs with feature descriptors enhance recognition	AI & HCI	High
Xu, Z. et al. (2021)	LLMs in supply chain management	Al-driven risk assessment and inventory management	Al optimizes logistics and reduces costs	Supply Chain	N/A
Abdulazeez, A.M. (2021)	Advancements in MANETs for disaster recovery	Compared routing protocols, Al-driven optimizations	Al enhances network resilience	Networking	N/A
Khalid, Z.M. (2021)	Big data visualization challenges	Reviewed visualization techniques & storage systems	Visualization enhances data interpretation	Big Data	N/A
Hasan, D.A. (2021)	ML in diabetic retinopathy detection	Analyzed ML models; ResNet50 for feature extraction	ResNet50 most effective for DR detection	Healthcare	High
Hasan, D.A. (2021)	Impact of test case generation on software performance	Reviewed fuzzy logic, fault propagation modeling	AI improves testing efficiency	Software testing	N/A
Hasan, D.A. (2021)	Al in test case generation for software quality	Reviewed PLC program testing, Al-based optimizations	Al improves defect detection and reduces cost	Software testing	N/A
Jghef, Y.S. (2022)	Security in Internet of Drone Things	Used bio-inspired trust models (ACO & GWO)	Trust models reduce cyber threats	Cybersecurity	N/A
Kumar, G. (2023)	Enterprise system adoption in pharmaceutical drug traceability	ERP & block chain analysis	AI improves traceability and regulatory compliance	Pharmaceuticals	N/A
Meyer, K.E. (2023)	Impact of digitalization on international business	Analyzed three digital strategies	Digital platforms enhance global strategy	International Business	N/A
Mollah, M.A. (2023)	Digital leadership in IT capabilities	Studied IT infrastructure & proactive strategies	Digital leadership accelerates innovation	IT Management	N/A
Abdulkareem, N.M. (2023)	IoT in smart city applications	Analyzed cloud-loT integration	loT enhances urban resource management	Smart Cities	N/A
Haji, S.H. (2023)	Document clustering with semantc analysis	Used word embeddings & knowledge graphs	Semantic clustering improves information retrieval	Big Data	N/A
Stawicka, E. (2024)	CSR in sustainable enterprise development	Structural equation modeling on SMEs	CSR improves stakeholder trust and sustainability	Business	N/A
Ma, M. (2024)	Digital transformation in accounting	Discussed financial decision-making enhancements	Real-time analysis improves strategic planning	Accounting	N/A
Salih, M.S. (2024)	ML for diabetes prediction	Compared SVM, RF, DT with PCA	ML models enhance early disease detection	Healthcare	High
Daniel, M. (2024)	Al in DevOps for enterprise architecture	Explored AI automation in CI/CD workflows	Al improves scalability and operational efficiency	Software Engineering	N/A
Camacho, N.G. (2024)	Al in cybersecurity	ML for threat detection vulnerability analysis	Al enhances cybersecurity resilience	Cybersecurity	N/A
Pokala, P. (2024)	AI in ERP systems	Analyzed intelligent automation &	Al improves ERP efficiency	Enterprise IT	N/A
Jawad, Z.N. (2024)	ML in ERP optimization	Analyzed IoT-ML integration for decision- making	ML improves ERP automation	Enterprise IT	N/A

EXTRACTED STATISTICS

The provided dataset categorizes various research objectives with their corresponding frequency values. Notably,

the highest frequency (100) is observed in the impact of test case generation on software performance, indicating its critical importance. IoT-cloud computing security (93), ML in diabetic retinopathy detection (88), and IoT in smart city applications (88) also exhibit high relevance. Topics like LLMs in supply chain management (87) and facial expression recognition (83) highlight advancements in AI and machine learning. Conversely, areas like digital leadership in IT capabilities (2) and digital transformation in accounting (2) show relatively lower frequency, suggesting emerging or niche interest. Other significant fields include big data visualization challenges (75), adaptability in e-business systems (21), AI in cybersecurity (21), and enterprise system adoption in pharmaceutical drug traceability (22). These figures illustrate diverse research trends, with a strong focus on AI, IoT, and digitalization in various domains. as show in figure 2.



Figure 2: frequency for Objective.

The dataset outlines various methodologies and their respective frequency values, highlighting the significance of different approaches in research and implementation. Among the most frequently used methodologies, encryption and regulatory compliance analysis (93), IoT-cloud computing impact review (61), and Al-driven risk assessment and inventory management (87) emerge as critical areas. The development of a Linked Open Data (LOD) Explorer

(72) and hybrid deep learning & ML-based feature extraction (88) also signify advancements in data processing and Al applications. Some methodologies, such as compared Decision Trees, KNN, Naïve Bayes (15), and structural equation modeling on SMEs (38), indicate moderate focus, while others, like ERP & blockchain analysis

(22) and digital strategies analysis (21), show relatively lower usage. Additionally, methodologies such as bio- inspired trust models (ACO & GWO) (64), ML for threat detection & vulnerability analysis (60), and IoT-ML integration for decision-making (76) emphasize Al's growing role in cybersecurity, predictive analytics, and smart systems. The dataset reflects the evolving landscape of AI, machine learning, and digital transformation across various domains, with a strong focus on security, automation, and decision-making enhancements. as show in figure 3.



Figure 3: frequency for Methodology.

The dataset highlights key findings in various technological domains, with assigned frequency values reflecting their significance. Among the most impactful findings, security challenges in IoT-cloud integration (93) emerge as a critical concern, emphasizing the need for robust cybersecurity measures. Al's role in enhancing network resilience (87), optimizing logistics while reducing costs (88), and improving cybersecurity resilience (76) further reinforces its growing importance. Findings such as Decision Tree achieving the highest accuracy (15) and the effectiveness of ResNet50 for diabetic retinopathy detection (72) underline advancements in machine learning for classification and healthcare applications. Additionally, Al's contribution to defect detection and cost reduction (100), as well as ERP efficiency improvement (64), highlight its transformative impact on enterprise systems. Real- time analysis improving strategic planning (38) and digital leadership accelerating innovation (21) showcase the intersection of AI with business strategy. The results also emphasize Al-driven automation in ERP (76) and scalability enhancements (60), signifying ongoing digital transformation efforts. Overall, the dataset reflects the increasing integration of AI, machine learning, and data-driven decision-making across multiple industries, underscoring their potential in enhancing efficiency, security, and operational effectiveness. as show in figure 4.



Figure 4: frequency for Key Findings.

The dataset categorizes illustrated in Table 2, various contexts with assigned frequency values, highlighting key areas of focus in research and industry.





Cloud computing (93) emerges as a dominant field, reflecting its critical role in modern IT infrastructure and scalability. Similarly, highperformance computing (52) and big data (75) showcase their significance in handling complex computational and analytical tasks. Healthcare (88) and public health (15) indicate ongoing efforts to integrate AI and data management for improved medical outcomes. Cybersecurity (76) and enterprise IT (64) underscore the growing importance of protecting digital assets and optimizing enterprise operations. Software testing (100) stands out as a crucial component in ensuring software quality and reliability. Additionally, international business (38) and IT management (21) illustrate the role of technology in global strategy and organizational efficiency. The dataset also highlights emerging areas such as AI & HCI (87), smart cities (60), and supply chain management (72), emphasizing technological advancements in automation, urban planning, and logistics. Overall, the findings reflect a strong focus on AI, big data, cybersecurity, and enterprise solutions, underscoring their transformative impact across multiple industries. as show in figure 5.



Figure 5: frequency for Context

RECOMMENDATIONS

- a. Enhancing Software Testing Efficiency with Al
 - Future research should focus on integrating **deep learning techniques** for more effective test case generation.
 - Al-based fault prediction models should be explored to reduce software defects before deployment.

b. Optimizing MANETs for Disaster Recovery

- Implementing real-time Al-driven network adjustments can improve MANET stability in unpredictable environments.
- Future work could analyze block chain-based security solutions for MANETs to enhance data integrity during crises.

c. Leveraging AI for Supply Chain Resilience

- More studies should explore the role of multi-agent AI models in managing supply chain disruptions.
- Al-based predictive maintenance should be further researched for its impact on logistics efficiency.

d. Advancing Diabetic Retinopathy Detection

- Al models such as transformers for image processing should be explored to improve early-stage detection.
- Studies should focus on **real-world** implementation barriers and model **interpretability** for medical professionals.

e. Integrating AI-Driven ERP for Business Optimization

- Future research should **analyze security vulnerabilities** in Al-integrated ERP systems.
- Explainable AI (XAI) techniques should be incorporated to make ERP decisions more transparent.

f. Al in Cybersecurity and Smart Cities

- Future work should focus on **adversarial robustness** of Al cybersecurity models against sophisticated attacks.
- Federated learning techniques should be explored to enhance privacy-preserving AI for smart city data.

g. Improving Document Clustering with Semantic AI

- Further research on hybrid knowledge graph-based clustering can improve semantic understanding in big data analytics.
- h. Studies should evaluate the real-time performance of Aldriven document clustering in enterprise applications.
- i. Al in HRM and Digital Transformation
 - Ethical Al adoption strategies in HRM should be further explored to balance automation and human oversight.
 - Studies should analyze the psychological impact of Aldriven workforce management.

CONCLUSION

This study highlights the transformative impact of AI, ML, and digital transformation across various industries, enhancing automation, decision-making, and operational efficiency while addressing challenges like security, ethics, and adaptability. AI-driven test case generation improves software reliability, while AI in cybersecurity strengthens threat detection and risk mitigation. Predictive analytics optimize supply chains, and deep learning enhances disease detection in healthcare. IoT and distributed computing support smart city applications and enterprise cloud systems, while AI-powered ERP solutions streamline business processes. However, ethical concerns, data security, and system scalability remain key challenges. To maximize AI's benefits, industries must

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